

► 如何下载东亚中国手机银行？



01

扫描二维码



02

点击立即下载，
根据指引下载即可

▶ 账户如何激活



01

在“版本切换”界面
点击第二个版本，
再点击“注册”按钮。

02

输入手机号，
如是香港手机号码，
选择+852；
如是内地手机号码，
选择+86

注册

请输入您的手机号

+86 ▾

☐ 我已阅读并同意

[《个人客户综合业务申请表（章程）》](#)

[《CFCA数字证书服务协议》](#)

[《数字证书使用安全提示》](#)

[《个人税收居民身份声明文件》](#)

[《一般数据保护》](#)

[《开户隐私声明》](#)

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	✕

注册

请输入验证码

47s

下一步

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
+ * #	0	✕

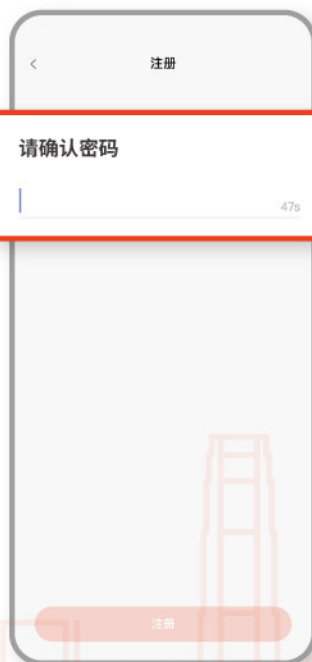
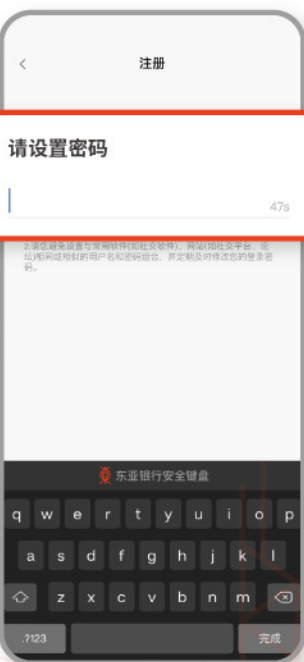
03

输入验证码

04

设置登录密码
(东亚中国手机银行
登录密码需包含字母
和数字,与账户的6位
支付密码不同)

再次输入
设置的登录密码





05

注册成功
可直接绑卡或者
进入首页登录状态

06

登录后在“首页”
点击“绑卡”





07

输入卡号

添加银行卡

请输入东亚银行卡号码

**** * *

温馨提示:
本行将收集您的银行卡等个人信息,用于将您的银行卡加载至手机银行。

下一步

添加银行卡

证件类型

港澳来往通行证

证件号码

请输入证件号码

初始密码

请输入密码函中的初始密码

新交易密码

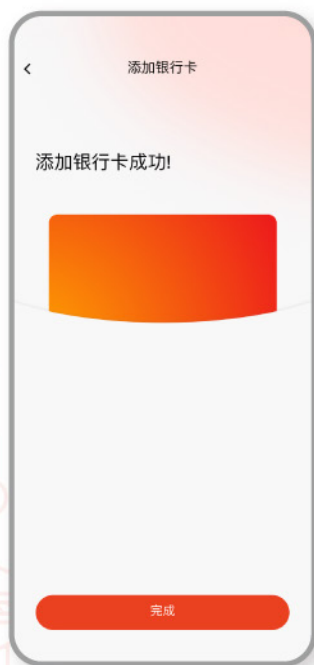
请输入密码

确认新交易密码

请确认密码

08

如果未维护初始密码,绑卡时请输入初始密码,并输入及二次确认新设密码,新设密码后续将作为支付密码使用。
如果已维护初始密码,则只要求输入支付密码即可。



09

添加成功



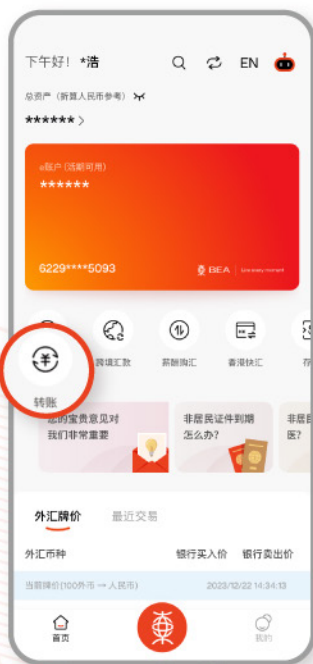
10

返回至账户管理页，
可查看已添加的卡片信息

► 如何转账汇款

目前从东亚人民币个人银行结算账户转账至内地人民币银行账户支持手机银行操作。

■ 人民币转账至内地银行账户：



01

登录东亚中国手机银行APP，点击“转账”



02

选择或输入收款人中文名、收款账号和收款银行资讯

04 选择转账方式

转账

转出账户

东亚银行储蓄卡

输入转账金额

可用余额: *****

¥ 666.00

下一步

转账

转账方式

实时转账
预计实时到账

次日转账
5万及以下预计明日到账。5万以上预计下一个工作日到账

通知短信 (选填)

收款人手机号

转账附言 (选填)

上一步 下一步

03 选择转出卡，
输入转账金额

06 转账信息确认

< 转账协议

本协议构成东亚银行（中国）有限公司（下称“银行”）与使用手机银行非同名银行账户转账功能的客户之间的协议。

1. 非同名银行账户转账功能定义：

非同名银行账户，是指除本人同行账户外所有的银行账户；非同名银行账户转账功能，是为已开通手机银行的客户，约定的向非同名银行账户进行转账的功能。客户通过手机银行向非同名银行账户转账时，按照银行所规定的转账限额进行管理，客户可登录手机银行开通非同名银行账户转账限额。

2. 非同名银行账户转账交易规则：

2.1 客户首次使用“转账汇款”功能，阅读并同意《东亚银行（中国）有限公司手机银行非同名银行账户转账服务协议》，视为为开通非同名银行账户转账功能。

2.2 非同名银行账户转账限额开通后，默认的日累计笔数10笔，年累计金额为人民币5000万元，日累计限额与认证方式限额相等，可在手机银行的“转账管理”功能中查询或修改。

2.3 需要超过限额和笔数的客户，可携带个人有效身份证件至银行柜面办理。

本协议作为《东亚银行（中国）有限公司个人电子银行服务章程》的补充内容，未尽事宜，以《东亚银行（中国）有限公司个人电子银行服务章程》为准。

☑ 本人已阅读并同意《东亚银行（中国）有限公司手机银行转账协议》

确定

05 同意授权转账协议

< 转账

请确认您的转账信息

转出账户	*****
收款人姓名	***
收款人账号	*****
收款银行	东亚银行（中国）有限公司
转账方式	实时转账
时效说明	预计实时到账
转账附言	无
转账金额	¥666.00

温馨提示

1. 转账金额小于等于人民币5万元，交易认证方式为“安全验证码+转出账户取款密码”

2. 转账金额大于人民币5万元，交易认证方式为“云证书+转出账户取款密码”

3. 在使用云证书前，请前往“我的云证书”功能进行云证书的申请及下载

确定

07 输入验证码

转账

请确认您的转账信息

输入验证码

请输入验证码

获取验证码

时效说明 预计实时到账

转账附言 无

转账金额 ¥666.00

温馨提示

1. 转账金额小于等于人民币5万元，交易认证方式为“安全验证码+转出账户取款密码”

2. 转账金额大于人民币5万元，交易认证方式为“云证书+转出账户取款密码”

3. 您使用云证书前，请前往“我的-云证书”功能进行云证书的申请及下载

确认

转账

请确认您的转账信息

请输入取款密码

请输入 ***** 银行卡取款密码

东亚银行安全键盘

4	7	3
1	5	6
2	0	9
	8	<X>

08 输入取款密码

< 转账

请确认您的转账信息

转出账户

收款人姓名

收款人账号

收款银行

转账方式

时效说明

转账附言

转账金额

温馨提示

1. 转账金额小于等于人民币5万元，交易认证方式为“安全验证码+转出账户取款密码”

2. 转账金额大于人民币5万元，交易认证方式为“云证书+转出账户取款密码”

3. 在使用云证书前，请前往“我的云证书”功能进行云证书的申请及下载

正在等待转账结果
请不要关闭

(中国) 有限公司

实时转账

预计实时到账

无

¥666.00

确认

09

提交转账

< 转账 ...

☑ 转账成功!

BEA 東亞銀行

转账金额

转出账户

收款人姓名

收款人账号

收款银行

转账方式

时效说明

转账附言

CNY 666.00

东亚银行

实时转账

预计实时到账

无

继续转账

完成

10

转账成功

► 如何绑定微信 *

01

打开 (WeChat App)
→ (我) → (服务)
→ 点击右上角 (...)



02

切换钱包地区

03 选择为 (中国大陆)



04 打开 (钱包)
→ (信用卡/扣账卡)



05

→ (新增卡)



06

輸入持卡人姓名及
卡號碼等资料
→完成后按下一步

07 验证手机预留号码

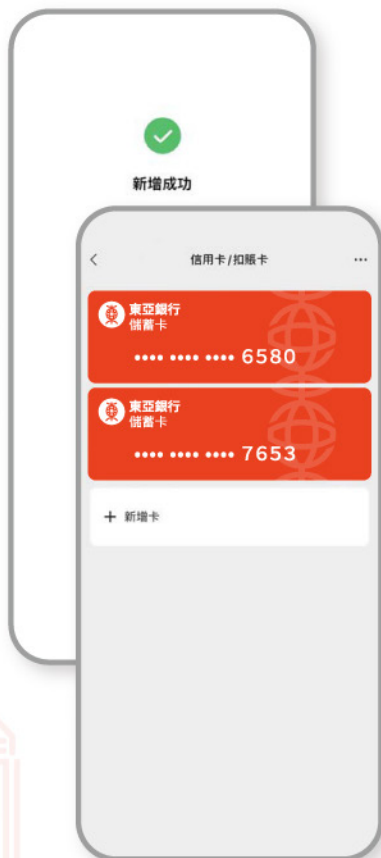
驗證銀行留存手機號碼

手機號碼 186*****

驗證碼 請填寫驗證碼 已傳送 (59)

下一步

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0		<X>



08 绑定成功后会出现新增成功的画面，其后(信用卡/扣账卡)会显示已绑定的账户

▶ 如何绑定支付宝 *

02 点击 (添加银行卡)



01 打开支付宝APP
- (我的) - (银行卡)





04 验证手机预留号码

< 添加银行卡 ?

支付宝全力保护你的信息安全

输入卡号添加

点击输入本人的银行卡号

提交卡号

1 2 3
4 5 6
7 8 9
0

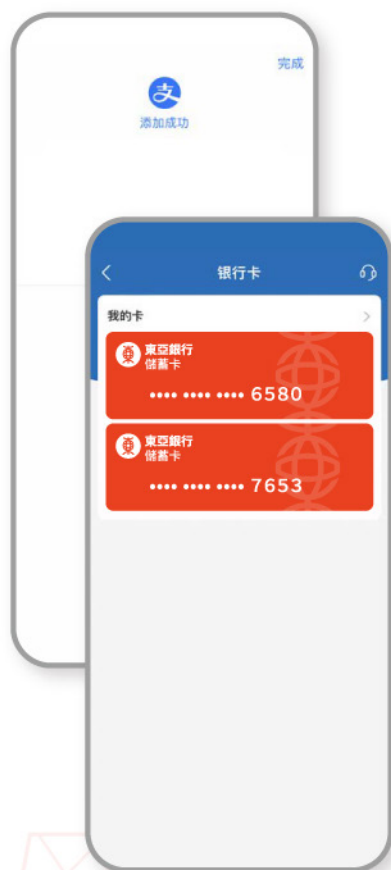
03 输入卡号码资料

< 验证银行预留手机号

手机号 *****

验证码 输入验证码 已发送 (53)

1 2 3
4 5 6
7 8 9
0



05

绑定成功后会出现添加成功的画面，其后（银行卡）会显示已绑定的账户



声明：

上述产品与服务受有关条款约束，详情请参阅相关宣传品或向东亚银行（中国）有限公司（“东亚中国”）职员查询。

东亚中国保留随时修订、暂停或取消上述产品、服务与优惠以及修订有关条款的酌情权。

* 示例中绑定微信、支付宝操作步骤仅供参考，步骤会不时变更，最终以微信 / 支付宝的最新要求为准。



BEA 東亞銀行

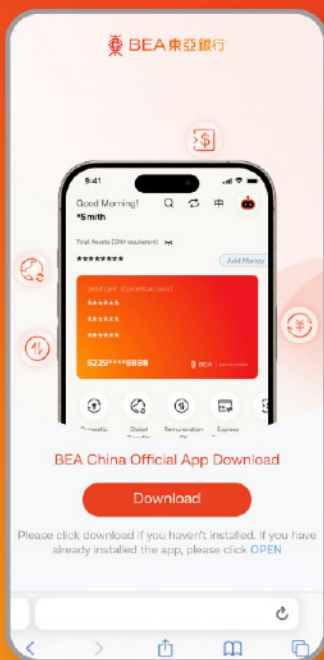
Live every moment
活出每刻

How to download the BEA China Mobile Banking App?



01

Scan the QR code



02

Tap "Download" and follow the instructions

▶ How to activate your account



01

Switch to English
Version and Tap
"Register"

02

Enter your mobile number.
Select area code "+852" for
Hong Kong or "+86" for
Chinese Mainland

The screen shows a 'Register' header with a back arrow. Below it is the instruction 'Enter mobile number'. A text input field contains '+86' with a dropdown arrow. Below the field is a small disclaimer: 'BEA China will collect your personal information including mobile number, etc. for mobile banking registration.' Below that is a checkbox labeled 'I have read and agreed with'. At the bottom is a red 'Next' button and a link for 'Existing User? Login'.

The screen shows a 'Register' header with a back arrow. Below it is the instruction 'Enter SMS verification code'. A text input field is empty, with a '58s' timer on the right. Below the field is a red 'Next' button. At the bottom is a numeric keypad with letters for each number (e.g., 1, 2 ABC, 3 DEF) and a backspace button.

03

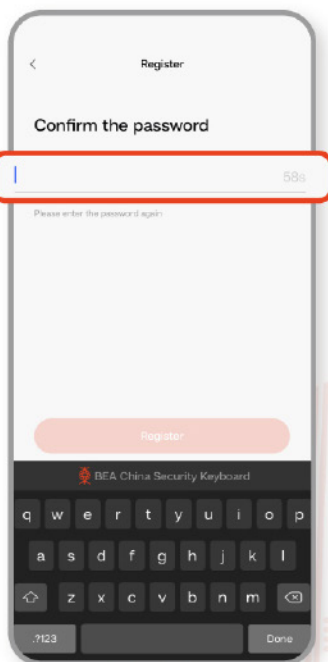
Enter SMS verification
code

04

Set your login password.

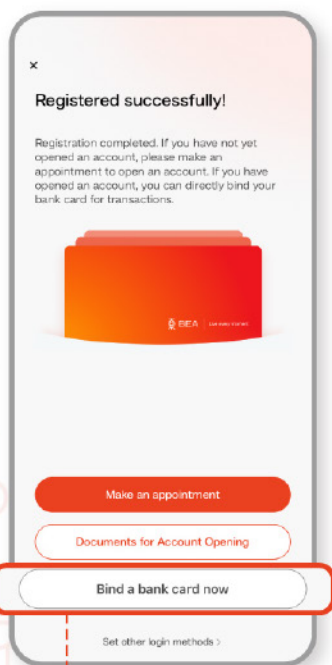
Please pay attention to the password requirements and distinguish it from your transaction password

Confirm your login password by entering it again



06

You may also bind your bank card by tapping "Add Card" on the homepage after logging in



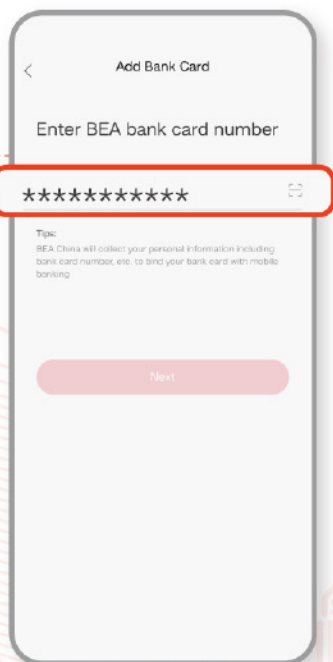
05

After registration, you can add your bank card by tapping "Bind a bank card now"



07

Enter BEA bank card number



< Add Bank Card

Enter BEA bank card number

Tip:
BEA China will collect your personal information including bank card number, etc. to bind your bank card with mobile banking.

Next



Certificate Type

Select

Certificate Number

Enter

Initial Password

Please enter the initial password indicated

New transaction password

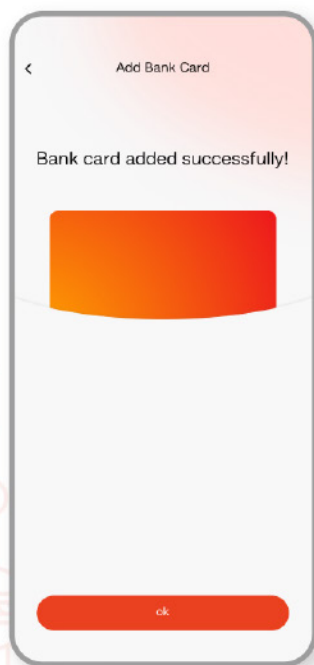
Please enter password

Confirm the new transaction password

Please confirm the password

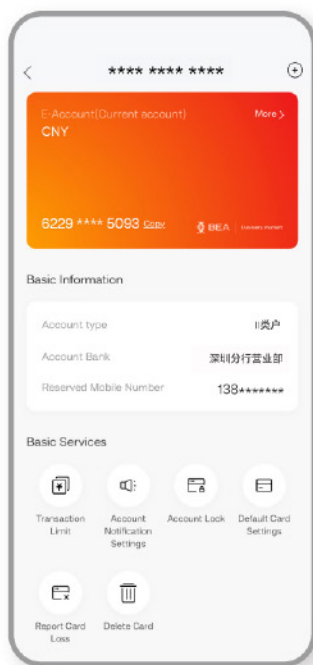
08

Enter the initial password and set your new transaction password.
Note: Only transaction password is required if you have reset the initial password



09

Bank card added successfully



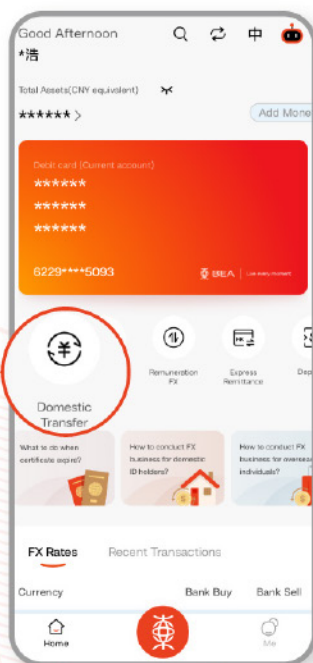
10

Go to "Account Management" page for more card information

▶ How to remit funds

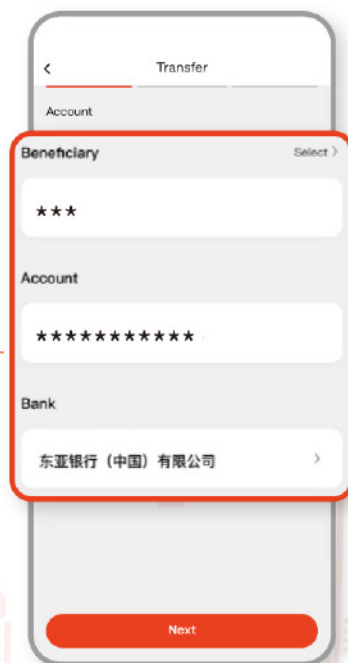
BEA China Mobile Banking App supports RMB domestic transfer.

■ RMB transfer to a Chinese Mainland bank account:



01

Log in to the App and tap "Domestic Transfer"



02

Input remittance information (Beneficiary Name, Account Number and Bank)

04

Select a transfer method

< Transfer

Account

BEA debit card

Transfer Amount

Available: 10,000.00

¥ 888.00

Next

< Transfer

Transfer Mode

Real-time Transfer
The fund will be credited immediately.

Next-day Transfer
Sums below RMB50,000 will be credited the next day. Sums above RMB50,000 will be credited the next business day.

Notification SMS (optional)

Enter

Remarks (optional)

Back Next

03

Select your card
to be debited and
input transfer amount

06

Check your remittance information and tap "Confirm" to process

Transfer Agreement

本协议构成东亚银行（中国）有限公司（下称“银行”）与使用手机银行非同名银行账户转账功能的客户之间的协议。

1. 非同名银行账户转账功能定义：

非同名银行账户，是指除本人同行账户外所有的银行账户；非同名银行账户转账功能，是为已开通手机银行的客户，约定的向非同名银行账户进行转账的限制。客户通过手机银行向非同名银行账户转账时，按照银行所规定的转账限额进行管理。客户可登录手机银行开通非同名银行账户转账功能。

2. 非同名银行账户转账交易规则：

2.1 客户首次使用“转账汇款”功能，阅读并同意《东亚银行（中国）有限公司手机银行非同名银行账户转账服务协议》，该协议为开通非同名银行账户转账功能。

2.2 非同名银行账户转账限额开通后，默认的日累计转账10笔，年累计限额为人民币5000万元。日累计限额与认证方式限额相等，可在手机银行的“限额管理”功能中查询修改。

2.3 需要经过验证和鉴别的客户，可携带个人有效身份证件至银行柜面进行办理。

本协议作为《东亚银行（中国）有限公司个人电子银行服务协议》的补充内容，未尽事宜，以《东亚银行（中国）有限公司个人电子银行服务协议》为准。

☒ I have read and agreed with the Mobile Banking Account Transfer Agreement of BEA China.

Confirm

05

Tap "Confirm" to acknowledge that you have read and agree with the Mobile Banking Account Transfer Agreement of BEA China

Transfer

Please confirm below information

Account to be debited	*****
Beneficiary Name	***
Beneficiary Account	*****
Beneficiary Bank	东亚银行
Transfer Mode	Real-time Transfer
Transfer Time	Estimated Immediate
Remarks	
Transfer Amount	¥888.00

1 When the transfer amount is less than CNY 50,000, the authentication method is "security verification code plus account payment password".

2 When the transfer amount is more than CNY 50,000, the authentication method is "cloud certificate plus account payment password".

Confirm

07

Enter SMS verification
code

The screenshot shows the 'Transfer' screen with the following details:

- Account to be debited: *****
- Beneficiary Name: ***
- Beneficiary Account: *****

An overlay titled 'Enter SMS verification code' is shown with an 'Enter' input field and a 'send' button.

Transfer Amount: ¥688.00

Reminder:

1. When the transfer amount is less than or equal to CNY 50,000, the authentication method is "security verification code plus account payment password".
2. When the transfer amount is more than CNY 50,000, the authentication method is "cloud certificate plus account payment password".
3. Before using the cloud certificate, please go to "My Cloud Certificate" to apply and download the cloud certificate.
4. The limit for per transfer of authentication method "security verification code plus account payment password" is up to CNY 50,000, daily transfer limit of it is CNY 50,000.
5. The limit for per transfer of authentication method "cloud certificate plus account payment password" is up to CNY 500,000.

Confirm

The screenshot shows the 'Transfer' screen with the following details:

- Account to be debited: 6229****5093

Transfer Mode: Real-time Transfer

Enter payment password

Please enter the payment password of bank card 6229****5093

Below the password input field is a 'SEA China Security Keyboard' with a numeric keypad (0-9, *, #) and a 'confirm' button.

08

Enter payment
password

< Transfer

Account to be debited 6229****5093

Beneficiary Name 王維維

Beneficiary Account 62293870011226330

Beneficiary Bank 東亞銀行

Transfer Mode Real-time Transfer

Transfer Time Estimated Immediate

Remarks

Transfer Amount  Processing... Please don't close. ¥888.00

Reminder:

1. When the transfer amount is less than or equal to CNY 50,000, the authentication method is "security verification code plus account payment password".
2. When the transfer amount is more than CNY 50,000, the authentication method is "cloud certificate plus account payment password".
3. Before using the cloud certificate, please go to "My-Cloud Certificate" to apply and download the cloud certificate.
4. The limit for per transfer of authentication method "security verification code plus account payment password" is up to CNY 50,000, daily transfer limit of it is CNY 50,000.
5. The limit for per transfer of authentication method "cloud certificate plus account payment password" is up to CNY 500,000.

Confirm

09

Please do not close
the page while
processing

< Transfer ...

☑ Transfer complete!

BEA 東亞銀行

Transfer Amount CNY 888.00

Account to be debited *****

Beneficiary Name ***

Beneficiary Account *****

Beneficiary Bank 東亞銀行

Transfer Mode Real-time Transfer

Transfer Time Estimated Immediate

Remarks

Make another OK

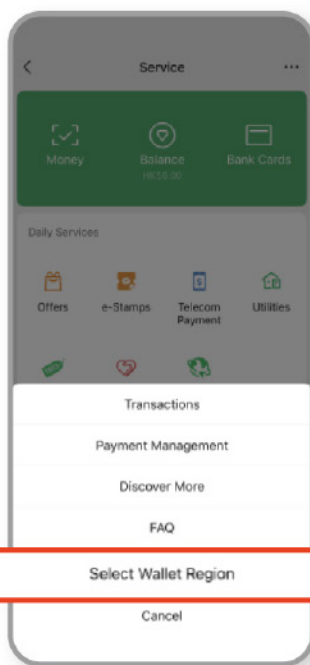
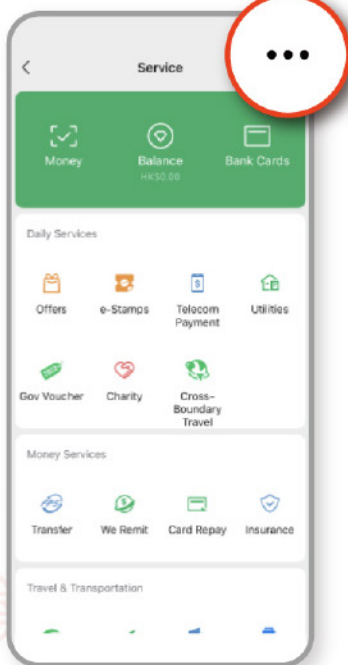
10

Transfer complete

▶ How to link your bank card with WeChat Pay *

01

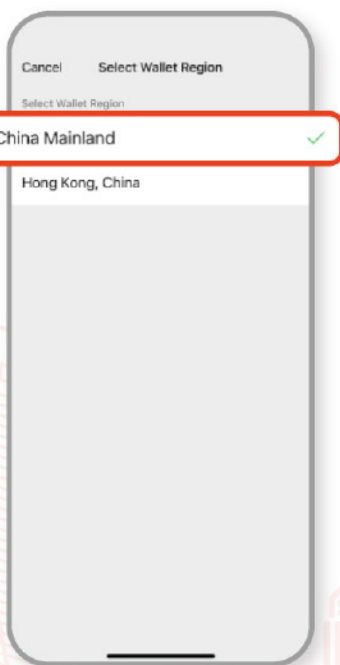
Open WeChat App,
tap "Me" in the lower right
corner → "Service"
→ then "..." in the upper right
corner



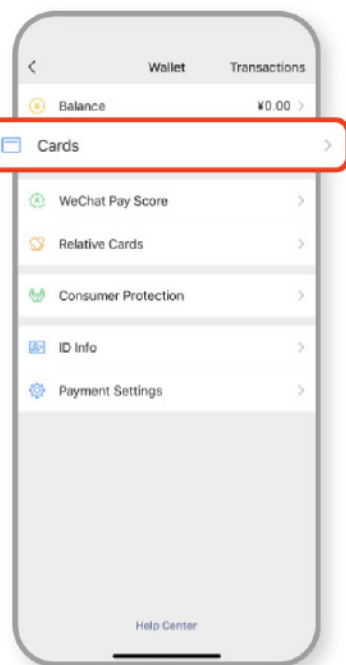
02

Tap "Select Wallet
Region"

03

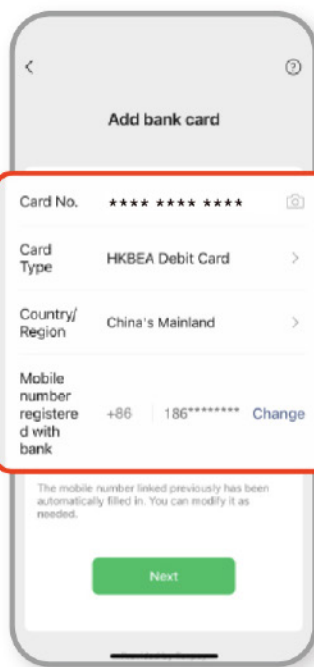
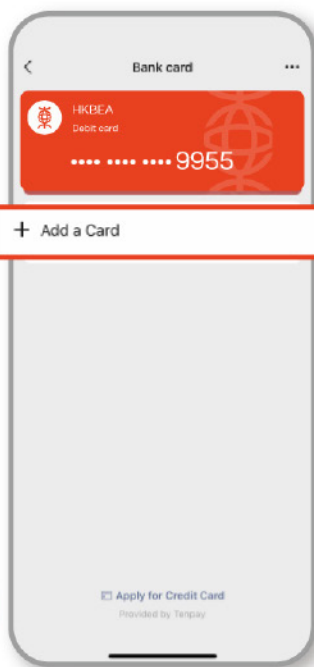
Select "China Main-
land"

04

Tap "Wallet" and
then "Cards"

05

Add your BEA card

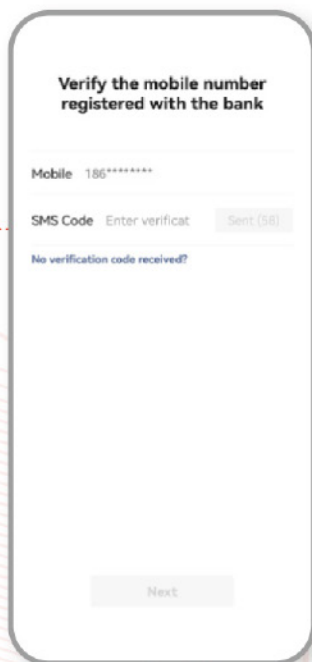


06

Input card number, check the information on the page and tap "Next" to process

07

Enter SMS code to
verify the mobile
number registered
with the bank



Verify the mobile number
registered with the bank

Mobile 186*****

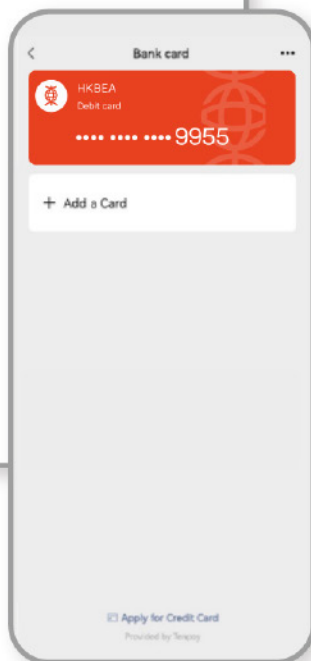
SMS Code Enter verificat Sent (56)

No verification code received?

Next



Added



Bank card

HKBEA
Debit card

.....9955

+ Add a Card

☐ Apply for Credit Card
Powered by Tenpay

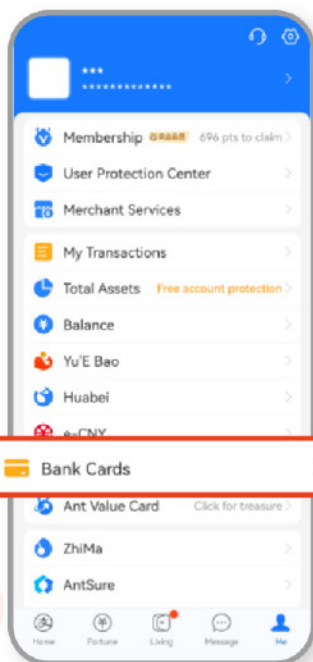
08

Added successfully

▶ How to link your bank card with Alipay *

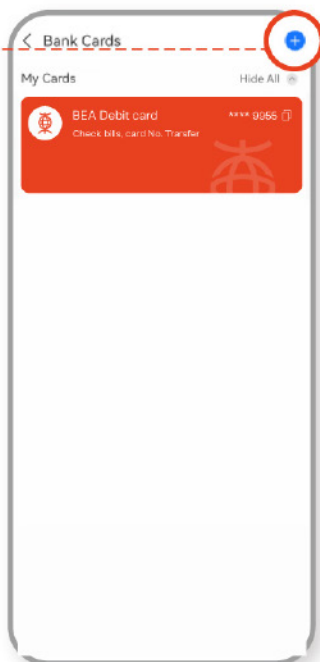
02

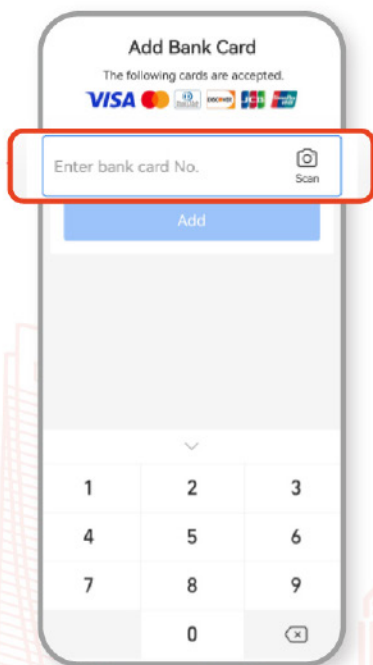
Tap "+" in the upper right corner to add your BEA card



01

Open Alipay App, Tap "Me" in the lower right corner, and then "Bank Cards"





Add Bank Card
The following cards are accepted.


Enter bank card No. 

Add

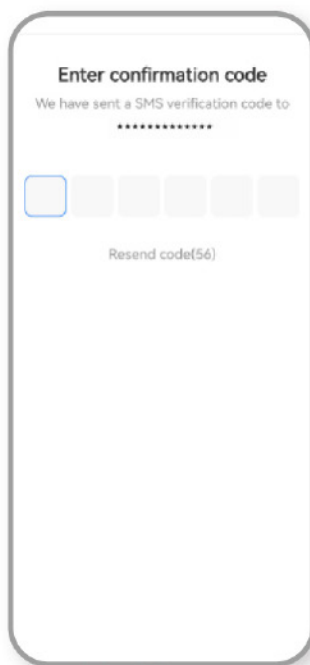
1 2 3
4 5 6
7 8 9
0 

03

Enter your bank card number

04

Enter SMS code to verify the mobile number registered with the bank



Enter confirmation code
We have sent a SMS verification code to

Resend code(56)



05

Your BEA card will be shown
on "My Cards" page upon
successfully added



Disclaimer:

The above products and services are subject to the relevant terms and conditions. For details, please refer to the relevant promotional materials or contact Bank of East Asia(China) Co., Ltd. ("BEA China") staff.

BEA China reserves the right to amend, suspend or terminate the aforementioned products, services and offers and to amend the relevant terms at any time at its sole discretion.

*The steps of linking bank card with WeChat Pay and Alipay in the guide are for reference only, the latest requirements of WeChat/Alipay shall prevail.



BEA 東亞銀行

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